

FEDERAL BUREAU OF INVESTIGATION  
FOI/PA  
DELETED PAGE INFORMATION SHEET  
FOI/PA# 1270939-0

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UNCLASSIFIED

To: Los Angeles From: Los Angeles  
Re: 209E-LA-245399, 07/30/2008

Regarding Lawanda Jackson: In November 2004, UCLA received a complaint from [redacted] publicist. The National Enquirer had published an article disclosing details of treatments [redacted] had received at UCLA. [redacted] audited the record of computer accesses to [redacted] medical record. It was determined through the audit that Lawanda Jackson had accessed [redacted] medical records on several occasions. After this discovery, there was no further follow-up by either [redacted] or UCLA and there was no request for follow-up by [redacted] publicist. In speaking to [redacted] about this, she can not recall the reason why she did not pursue this matter. She feels badly about this. [redacted] attempts to contact [redacted] regarding this matter have met with negative results. This is the only incidence that [redacted] has found where there was an incomplete audit.

UCLA employee [redacted] complained (around 02/05-04/05) that people were looking in her record without authorization. UCLA found that Jackson inappropriately accessed [redacted] record. Jackson was interviewed and advised that someone else used her log on. UCLA placed a letter of reprimand in Jackson's file.

Jackson used [redacted] log on ID from her (Jackson's) terminal to access at least 42 medical records without authorization (07/01/2006-05/21/2007). Several (approximately 26) of these were high profile patients. [redacted] is currently on [redacted] During an interview, [redacted] advised that she was contacted by Jackson in 2005. Jackson told [redacted] that she misplaced her access # and [redacted] explanation for Jackson's continued use of her ID, even through password changes, was that she and [redacted] used [redacted] as passwords. Jackson figured them out. [redacted] was a [redacted] and has been the [redacted] (?) since 1999. Jackson worked in support of [redacted] and the other CNS's. During 2005 and 2006, [redacted] That is when Jackson asked [redacted] for her password to do a look up. In approximately 2006, Jackson asked [redacted] for [redacted] password to look up her own lab work. [redacted] loaned out her scan card to others. Jackson asked [redacted] for her password on 2 occasions. The passwords are changed every 90 days.

Between 01/01/04 and 07/30/2006, Jackson accessed 669 patient files that included social security numbers.

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To: Los Angeles From: Los Angeles  
Re: 209E-LA-245399, 07/30/2008

[redacted] has placed UCLA employees who have accessed medical records without authorization into three bands, based upon what he believes to be the severity of their inappropriate access.

He explained that his "Band 2" was looking at a single patient multiple times. All of these employees were disciplined or dismissed and those employees have not had any problems since then.

Band 1

[redacted] Incident-[redacted] recent. She called in and complained because someone gave her name to the media. She was interested in celebrity information- she kept coming up to [redacted] primary care provider and asking questions. She was not the primary care provider.

Band 2

[redacted] Incident-[redacted] recent. Dismissed [redacted] Incident-[redacted] recent. 11 accesses, Intern, dismissed from her internship.

Band 3

[redacted] Incident-[redacted] [redacted] believes that she may have been trying to get the information to the media. [redacted] interviewed one of [redacted] supervisors and she said that she would look carefully at the nurses on duty.

[redacted] Non-media incidents: 38 accesses, 4 different patients, all co-workers.

[redacted] 2006, numerous people. Disclosed to NBC and on website. Worked with [redacted]

[redacted] Incident-[redacted]

[redacted]

[redacted] Incident-[redacted] Said a paparazzi approached her outside and offered her \$5000 for any information. She was upset by this.

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To: Los Angeles From: Los Angeles  
Re: 209E-LA-245399, 07/30/2008

[redacted] Incident-[redacted] (with  
[redacted] Accessed [redacted] 8 times over 3 days. Her  
supervisor was suspicious of her. [redacted] heard that she  
appeared to have an increased interest in the patient.

[redacted] Not high profile. 540 accesses of 13  
employees.

[redacted] 11/19/2003 (last incident)- accesses  
after dismissed.

[redacted] Incident-[redacted]  
[redacted] SM medical records. He was very excited about [redacted]  
being at the hospital and the paparazzi. He lied when  
interviewed.

[redacted] Incident [redacted] Accessed  
record very close to the time that the article appeared on the  
internet.

In general, [redacted] incident- heard reporters  
were offering secretaries money to talk.

[redacted] Intent to dismiss

[redacted] She was given an  
intent to dismiss and subsequently resigned.

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- 1 -

## FEDERAL BUREAU OF INVESTIGATION

Date of transcription 10/30/2008

On 10/29/2008, Lawanda Jackson, date of birth 12/18/1958, social security account number 554-19-9497, was interviewed at the Royalwood Care Center, 22520 Maple Avenue, Torrance, California. Also present were SAUSA [redacted] [redacted] attorney for Jackson. After being advised of the identity of the interviewing agent and the nature of the interview, Jackson voluntarily provided the following information:

Jackson's contact at the National Enquirer was [redacted] Jackson and [redacted] corresponded by telephone. [redacted] usually contacted Jackson on Jackson's work telephone, number 310-794-5161. Jackson also provided [redacted] with both her home telephone number, 323-757-9562, and her cellular telephone number, 213-507-2665. At times, [redacted] contacted Jackson on her home and cellular telephone. Jackson never met [redacted] in person. [redacted] was a female, but Jackson could not provide a further description. Jackson believed she would be able to recognize [redacted] voice. Jackson did not speak to anyone else at the National Enquirer other than [redacted] Jackson did not provide information to anyone at any other tabloids, such as the Star or the Globe.

Jackson had a phone number where she could contact [redacted] Jackson believed that [redacted] voicemail message said something like "This is [redacted] leave a message." Jackson could not recall the exact wording of [redacted] message. Jackson did not remember [redacted] phone number, but believed it started with a (310) area code.

[redacted] had contacts at the other hospitals. When [redacted] called Jackson to determine if a celebrity was a patient at UCLA Medical Center, and Jackson told her the celebrity had not been seen at UCLA Medical Center, [redacted] told Jackson she was going to call her sources at the other hospitals to find out if that celebrity was seen elsewhere.

Referring to the person named [redacted] Last Name Unknown (LNU), who first put Jackson in contact with [redacted] Jackson advised that he was initially a UCLA Medical Center employee and worked in the [redacted] Jackson's office and the [redacted] [redacted] worked were in the same corridor, but there were double-doors between the two areas. [redacted] said he worked a lot of places and he

Investigation on 10/29/2008 at Los Angeles, CA

File # 209E-LA-245399 - 58

Date dictated \_\_\_\_\_

by

SA [redacted] *JV*

209E-LA-245399

Continuation of FD-302 of Lawanda Jackson, On 10/29/2008, Page 2

may have worked in the morgue or in pathology. He once told Jackson he flew in the medical helicopter. Jackson believed that later [ ] became a contract employee and worked at UCLA Medical Center through an agency. While a contract employee, [ ] worked in the [ ] from Jackson's office. [ ] was in his [ ]

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Jackson used [ ] user ID and password frequently to access celebrity medical records. She also used [ ] password to access information in the computer at [ ] request. Jackson did not tell [ ] that she used [ ] password to access celebrity medical records. Jackson did not know if [ ] accessed celebrity medical records, but did not think that she would do such a thing. The passwords expired approximately every 90 days and [ ] always told Jackson her new password. Jackson did not use any user ID or passwords other than her own and [ ] to access celebrity medical records. Jackson and [ ] and knew each other for over [ ] years.

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Jackson had access to two UCLA Medical Center computer systems, PCIMS and something that had "CSSMPROD" at the bottom of the screen.

The first time Jackson spoke with [ ] was after [ ] used Jackson's phone to make a call. During that call, [ ] handed Jackson the phone and told her that the woman with whom he was speaking wanted to talk to Jackson. [ ] did not identify herself and did not mention the National Enquirer during that phone call. Later [ ] called Jackson and identified herself and told Jackson that she was with the National Enquirer. She told Jackson that she wanted to call Jackson from time to time to get information on celebrities. Jackson told her "no" during the first phone call because Jackson did not know what would happen to her if she gave information to [ ]

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During a subsequent conversation between [ ] and Jackson, [ ] told Jackson that nothing would happen to Jackson because it would not be traced back to Jackson. [ ] assured Jackson that nothing Jackson told [ ] would come back to Jackson. Jackson told [ ] that she would go into the computer to get the information for [ ]. She also told [ ] that there were some things Jackson could not access. [ ] always told Jackson that nothing would ever come back on Jackson and no one would know that Jackson provided information from celebrity medical records to [ ]

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209E-LA-245399

Continuation of FD-302 of Lawanda Jackson, On 10/29/2008, Page 3

Jackson agreed to give information to [ ] regarding celebrities who were patients at UCLA Medical Center. [ ] suggested that the payment checks be in a family member's name and suggested Jackson's mother. Jackson told [ ] to have the checks made payable to [ ]. Jackson provided [ ] social security number, address and other information to [ ] over the phone. [ ] needed the information for the checks and for tax purposes.

[ ] and Jackson established a relationship where [ ] called and asked Jackson to look up information regarding celebrities. [ ] gave her the name of the celebrity and typically asked Jackson several things about the celebrity's visit to UCLA Medical Center such as if the celebrity was seen at UCLA Medical Center, what time they came into UCLA Medical Center, what they came into UCLA Medical Center for, if the celebrity was still there and when they left UCLA Medical Center. Jackson usually said to [ ] "let me look" and then called [ ] back when Jackson was not busy.

A couple of times when Jackson initially provided information to [ ] later called Jackson and told her the amount of money for which Jackson's check payment was approved. In those instances, Jackson knew the amount of money she would receive before the check came. [ ] told Jackson that [ ] had to submit something for approval before the check would be cut. The checks were cut at the main offices of the Enquirer, which were out-of-state. Jackson usually received her check payment approximately 2 weeks after the National Enquirer published the story for which Jackson provided information.

Jackson typically provided what she considered to be "confirming" information to [ ]. Jackson's checks typically were for a few hundred dollars each. Jackson was always paid by check. She did not receive cash from [ ] or the National Enquirer.

Jackson usually looked up information in the UCLA Medical Center computer regarding celebrities at [ ] request. However, sometimes Jackson called [ ] with information regarding celebrities that [ ] had not requested.

[ ] sometimes called Jackson while [ ] was on the road working on another story. For example, Jackson remembered one time when [ ] called her while [ ] was following [ ].

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209E-LA-245399

Continuation of FD-302 of Lawanda Jackson, On 10/29/2008, Page 4

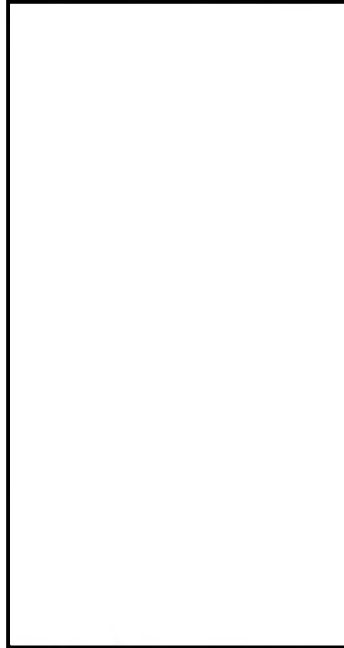
Jackson was shown checks made payable to her from both AMI and the National Enquirer. Jackson confirmed that these checks were for payment for information she provided to [REDACTED] regarding celebrities' visits to UCLA Medical Center. Jackson obtained the information she provided to [REDACTED] from the UCLA Medical Center computer. Jackson thought she was generally only paid for information that was eventually used in a story published in the Enquirer.

Jackson reviewed a list of names compiled from an audit of some of Jackson's computer accesses and attempted accesses of medical records at UCLA Medical Center. After reviewing the list, Jackson advised that she accessed the computer for most of these persons at the request of [REDACTED]. Following are the names shown to Jackson:

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Continuation of FD-302 of Lawanda Jackson, On 10/29/2008, Page 5

Farrah Fawcett



There was a time when [redacted] called Jackson and said she had heard that a celebrity had been brought to UCLA Medical Center with a police escort and sirens. Jackson looked in the computer and told [redacted] that the person was just there for a doctor's appointment. Jackson believed this may have been the case regarding a call from [redacted] regarding [redacted]

[redacted] would call Jackson if a celebrity had been in the news the night before because they had been in a car accident or some other incident. [redacted] called Jackson the next morning to see if that celebrity had been seen as a patient at UCLA Medical Center. If Jackson told [redacted] that the celebrity was a patient at UCLA Medical Center, [redacted] asked for further information about that person including information about the health reason they were being treated at UCLA Medical Center.

One time, after reading a story in the National Enquirer about a celebrity's visit to a hospital, Jackson asked [redacted] how she got some of the information for the article. [redacted] told Jackson that there was a tip line and that some nurses in the

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209E-LA-245399

Continuation of FD-302 of Lawanda Jackson, On 10/29/2008, Page 6

emergency room called the tip line. Jackson did not remember the name of the celebrity, but believed this happened shortly before she was placed on investigatory leave at UCLA Medical Center.

[redacted] told Jackson that when people called the tip line, they usually left a message. Then the person on call at the National Enquirer would call the person on the tip line back to talk to the person.

[redacted] told Jackson that she tries to call the celebrities' publicists to verify information prior to publishing a story. [redacted] told Jackson that they had to make sure information they printed was accurate.

After Jackson's indictment, Farrah Fawcett called and spoke with Jackson. Jackson felt that Fawcett was a nice woman. Jackson told Fawcett that when the National Enquirer called Jackson, they already had the information regarding Fawcett. Jackson told Fawcett that she just confirmed the information regarding Fawcett's cancer for the National Enquirer. Jackson asked Fawcett if it could have been someone in Fawcett's family that originally gave the information to the National Enquirer.

When [redacted] from the Los Angeles Times called Jackson and spoke with her, he had a lot of information about Jackson. He knew all of the positions she had at UCLA Medical Center and what her hourly wages were. Jackson thought he had her personnel file based on the amount of information he had about her.

Copies of the checks shown to Jackson were attached to this FD-302 and made a part of the file.

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Account:6301419937509 Draft#:192529 Amount:\$450.00 Sequence:4000384110 Date:08/03/2005 CUID:322079502 Branch:0  
WorkType:CKCO

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b6  
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b6  
b7C

Account:6301419937509 Draft#:262900 Amount:\$1,350.00 Sequence:9000143810 Date:10/27/2006 CUID:322079502 Branch:0  
WorkType:CKCO

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b6  
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NATIONAL ENQUIRER US  
190 Congress Park Drive, Suite 200  
Delray Beach, FL 33445

CHASE MANHATTAN BANK\*DELAWARE  
WILMINGTON, DE 19801

0000274508

62-26  
311

Date 01/26/07

Pay Amount 300.00\*\*\*

Pay \*\*\*\*\*THREE HUNDRED AND XX / 100 DOLLAR\*\*\*\*\*

VENDOR NUMBER 0000009929

Two Signatures Required Over \$100,000

To The  
Order Of



Authorized Signature

Void After 180 Days



⑈0000274508⑈ ⑆031100267⑆ 6301419937 509⑈

⑈0000030000⑈

Account: 6301419937509 Draft#: 274508 Amount: \$300.00 Sequence: 4000171800 Date: 02/02/2007 CUID: 322079502 Branch: 0  
WorkType: CKCO

b6  
b7C

322079502

b6  
b7C

NATIONAL ENQUIRER US  
190 Congress Park Drive, Suite 200  
Delray Beach, FL 33445

CHASE MANHATTAN BANK \*DELAWARE  
WILMINGTON, DE 19801

0000278137

6326  
311

Date 02/20/07

Pay Amount 850.00\*\*\*

Pay \*\*\*\*EIGHT HUNDRED FIFTY AND XX / 100 DOLLAR\*\*\*\*

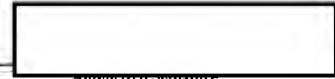
VENDOR NUMBER 0000009929

Two Signatures Required Over \$100,000

To The  
Order Of



Authorized Signature  
Valid After 180 Days



⑈0000278137⑈ ⑆031100267⑆ 6301419937 509⑈

⑈0000085000⑈

Account:6301419937509 Draft#:278137 Amount:\$850.00 Sequence:4000210720 Date:02/26/2007 CUID:322079502 Branch:0  
WorkType:CKCO

322079502

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b7C

[illegible]

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NATIONAL ENQUIRER US  
190 Congress Park Drive, Suite 200  
Delray Beach, FL 33445

CHASE MANHATTAN BANK\*DELAWARE  
WILMINGTON, DE 1980

0000290896

62-26  
311

Date 05/24/07

Pay Amount 500.00\*\*\*

Pay \*\*\*\*\*FIVE HUNDRED AND XX / 100 DOLLAR\*\*\*\*\*

VENDOR NUMBER 0000009929

Two Signatures Required Over \$100,000

To The  
Order Of

Authorized Signature  
Void After 180 Days



⑈0000290896⑈ ⑆031100267⑆ 6301419937 509⑈

Account:6301419937509 Draft#:290896 Amount:\$500.00 Sequence:5000033794 Date:06/22/2007 CUID:322079502 Branch:1  
WorkType:CKCO

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AMI  
190 Congress Park Drive, Suite 200.  
Delray Beach, FL 33445

27589

CHASE MANHATTAN BANK \*D  
WILMINGTON, DE 1980

0000121300

62-26  
311

Date 04/05/04

Pay Amount 500.00\*\*\*

Pay \*\*\*\*FIVE HUNDRED AND XX / 100 DOLLAR\*\*\*\*

VENDOR NUMBER 0000009929

Two Signatures Required Over \$100,000

To The  
Order Of



Authorized Signature  
Void After 180 Days



⑈0000121300⑈ ⑆031100267⑆ 6301419937 509⑈ ⑆0000050000⑆

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WorkType:CKCO

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UNIVERSITY CREDIT UNION  
LOS ANGELES, CA  
(310) 497-0333

322079502

Account:6301419937509 Draft#:136307 Amount:\$500.00 Sequence:4001349090 Date:07/29/2004 CUID:322079502 Branch:0  
WorkType:CKCO

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NATIONAL ENQUIRER US  
190 Congress Park Drive, Suite 200  
Delray Beach, FL 33445

CHASEMANHATTAN BANK\*DELAWARE  
WILMINGTON, DE 198

0000156011

62-25  
311

Date 12/02/04

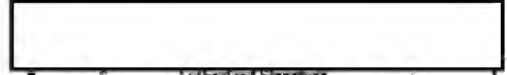
Pay Amount 2,910.00\*\*\*

Pay \*\*\*\*\*TWO THOUSAND NINE HUNDRED TEN AND XX/100 DOLLAR\*\*\*\*\*

VENDOR NUMBER 0000009929

Two Signatures Required Over \$100,000

To The  
Order Of



Authorized Signature

Void After 180 Days

⑈0000156011⑈ ⑆031100267⑆ 6301419937 509⑈

⑈0000291000⑈

Account:6301419937509 Draft#:156011 Amount:\$2,910.00 Sequence:4002339320 Date:12/15/2004 CUID:322079502 Branch:0  
WorkType:CKCO

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209E-LA-1245399-76  
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On 04/09/2008, Lawanda Jackson, date of birth 12/18/1958, was indicted on 1 count of 42 U.S.C. Ss 1320d-6(a)(2),b(3); Wrongful obtaining of Individually Identifiable Health Information for Commercial Advantage; and 18 U.S.C. Ss 2(b); Causing and Act to be Done. A copy of the indictment was attached to this insert and made a part of the file.

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- 1 -

## FEDERAL BUREAU OF INVESTIGATION

Date of transcription 11/03/2008

On 11/03/2008, Lawanda Jackson, date of birth 12/18/1958, voluntarily provided the following information:

[redacted] asked Jackson if Jackson was a nurse during one of the early conversations she had with [redacted] Jackson told [redacted] that she was not a nurse, but could not remember if she told her exact position at UCLA Medical Center.

[redacted] knew the information provided by Jackson was from medical records in the computer because [redacted] asked Jackson about where Jackson obtained the information.

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Investigation on 11/03/2008 at Los Angeles, CA

File # 209E-LA-245399 -59 111

Date dictated \_\_\_\_\_

by [redacted] 

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(01/26/1998)

# FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 11/03/2008

To: Los Angeles

From: Los Angeles

WCC-3

Contact: SA [REDACTED]

Approved By: [REDACTED]

Drafted By: [REDACTED]

cad

Case ID #: 209E-LA-245399 (Pending)

Title: CHANGED  
NATIONAL ENQUIRER;

[REDACTED]  
UCLA MEDICAL CENTER ENTITIES;  
LOS ANGELES;  
LAWANDA JACKSON;  
HEALTH CARE FRAUD - MEDICAL PRIVACY ACT  
OO: LOS ANGELES

Synopsis: To change title of case to reflect the addition of an additional victim.

Previous Title: Title marked "Changed" to reflect the addition of an additional victim. Title previously carried as [REDACTED] - VICTIM; FARRAH FAWCETT - VICTIM; UCLA HOSPITAL; SANTA MONICA; UCLA MEDICAL CENTER; LOS ANGELES; HEALTH CARE FRAUD - MEDICAL PRIVACY ACT; OO: LOS ANGELES".

Details: Upon review of evidence received to date in above captioned investigation, including bank records, numerous documents, and interview statements, it has been determined that Lawanda Jackson, former UCLA Medical Center employee, [REDACTED] reporter for the National Enquirer and the National Enquirer should be captioned as subjects.

SAUSA [REDACTED] assigned to the above captioned investigation, concurs with the addition of newly captioned subjects.

To update the case, to date Jackson has confessed to selling information obtained from celebrity medical records to [REDACTED] reporter for the National Enquirer.

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209E-LA-245399-60

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To: Los Angeles From: Los Angeles  
Re: 209E-LA-245399, 11/03/2008

Jackson signed a plea agreement on 10/29/2008 related to charges in the above captioned case.

[redacted] has produced numerous (over 217,000) documents pursuant to a Federal Grand Jury Subpoena. Review of those documents is ongoing. Potential new subjects have been identified, and witnesses have been identified through review of those documents. Witness interviews of UCLA employees have been scheduled for the week of November 10th, 2008. [redacted]

[redacted] were commanded via Federal Grand Jury Subpoena. Production and review of those voluminous [redacted] is ongoing. Old issues of the National Enquirer, Star and Globe were purchased in an attempt to identify further victims. These tabloid magazines were reviewed. Subpoenas commanding [redacted] have been served. Pertinent follow-up records have been requested from UCLA Medical Center.

Certain pertinent and critical records maintained by the [redacted] [redacted] which were commanded by subpoena have not yet been produced. SAUSA [redacted] advised that he continues to attempt to resolve this matter.

♦♦

UNCLASSIFIED

**FEDERAL BUREAU OF INVESTIGATION**

Precedence: ROUTINE

Date: 11/03/2008

To: Los Angeles

From: Los Angeles

WCC-3

Contact: SA [REDACTED]

Approved By: [REDACTED]

Drafted By: [REDACTED]

cac [Signature]

Case ID #: 209E-LA-245399 (Pending)

Title: UCLA MEDICAL CENTER;  
ET AL

Synopsis: To report details of conversation with attorney [REDACTED] [Signature]

Details: On 11/03/2008, writer telephoned [REDACTED] attorney for defendant Lawanda Jackson. Writer advised [REDACTED] that she would like to ask defendant Jackson follow-up questions to the interview of Jackson conducted on 10/29/2008. Writer verbally provided the follow-up questions to [REDACTED]

[REDACTED] informed writer that she could ask Jackson follow-up questions during the time that writer and SA [REDACTED] [REDACTED] were transporting Jackson to Roybal Federal Courthouse for her post-indictment arraignment outside of his presence.

During her transport to the Roybal Federal Courthouse, writer asked Jackson two follow-up questions. Jackson's responses were memorialized in an FD-302 dated 11/03/2008.

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UNCLASSIFIED

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209E-LA-245399-61


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b7C



209E-LA-245399  
CAC:cac

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On 12/01/2008, Lawanda Jackson, date of birth 12/18/1958, pleaded guilty to one count of Title 42, U.S.C., Ss 1320d-6(a)(2) and 18 U.S.C., Ss 2(b), a HIPAA violation. A copy of the signed plea agreement, which was filed under seal, was attached to this insert and made a part of the file. 

336 cac 01.08 •

✓  
209E-LA-245399-77